



# New Manchester Volunteer Fire Department

Post Office Box C • New Manchester, WV 26056

(304) 564-4497

## 2003 CALL SUMMARY

### **DEMOGRAPHICS:**

Coverage area: Approx. 33 sq. mi.  
Population: Approx. 4800  
Types of structures: 1 High School, 1 Elementary School, 1 multi-level apartment complex, residential and commercial

### **CALL BREAKDOWN:**

#### **FIRES: 16**

8 structure fires  
2 vehicle fires  
6 other fires

#### **GOOD INTENT CALLS: 28**

24 Cancelled calls  
4 Investigative calls

#### **RESCUE CALLS: 105**

89 First Responder / EMS  
16 Motor Vehicle Accidents

#### **SEVERE WEATHER CALLS: 2**

#### **FALSE ALARMS/FALSE CALLS: 2**

#### **HAZARDOUS CONDITIONS: 4**

#### **MUTUAL AID RESPONSES: 16**

#### **SERVICE CALLS: 36**

### **CALL STATISTICS:**

#### **AVERAGE TURNOUT TIME: 7 min 14 sec**

Turnout time is from when the sheriff's office dispatches the call until the first responding unit is enroute (Code 1).

#### **AVERAGE TRAVEL TIME: 5 min 2 sec**

Travel time is from when the first unit is enroute until the time it arrives on-scene (Code 2).

#### **AVERAGE RESPONSE TIME: 12 min 13 sec**

Response time is the total time from dispatch to arrival on scene (turnout time + travel time)

#### **AVERAGE ON-SCENE TIME: 25 min 11 sec**

On-scene time is total time from arrival until the last unit is back in service (Code 10).

#### **AVERAGE NUMBER OF PERSONNEL PER CALL: 4**

#### **TOTAL MAN HOURS: 475 hours 51 minutes**

Total man hours is overall length of the call (notification to last unit cleared) multiplied by the number of personnel on the call.