



New Manchester Volunteer Fire Department

193 High Street
Post Office Box 503
New Manchester, WV 26056

(304) 564-4497

CALL SUMMARY: 1/1/2004 - 12/31/2004

DEMOGRAPHICS:

Coverage area: Approx. 33 sq. mi.
Population: Approx. 4800
Types of structures: 1 High School, 1 Middle School, 1 Elementary School,
1 multi-level apartment complex, multiple residential
and commercial structures

CALL BREAKDOWN: 231 total calls

FIRES: 16

13 structure fires
3 vehicle fires
0 other fires
2 exposure fires *(not included in total calls)*

RESCUE CALLS: 123

105 First Responder / EMS
13 Motor Vehicle Accidents
5 Misc. Rescue or Rescue Standby

HAZARDOUS CONDITIONS: 7

SERVICE CALLS: 29

GOOD INTENT CALLS: 34

28 Cancelled calls
6 Investigative calls

SEVERE WEATHER CALLS: 3

FALSE ALARMS / FALSE CALLS: 1

MUTUAL AID RESPONSES: 18

CALL STATISTICS: 1/1/2004 - 12/31/2004

AVERAGE TURNOUT TIME: 7.16 min

Turnout time is from when the sheriff's office dispatches the call until the first responding unit is enroute (Code 1).

AVERAGE TRAVEL TIME: 4.73 min

Travel time is from when the first unit is enroute until the time it arrives on-scene (Code 2).

AVERAGE RESPONSE TIME: 11.78 min

Response time is the total time from dispatch to arrival on scene (turnout time + travel time)

AVERAGE ON-SCENE TIME: 42.94 min

On-scene time is total time from arrival until the last unit is back in service (Code 10).

**AVERAGE NUMBER OF
PERSONNEL PER CALL:** 4

TOTAL MAN HOURS: 896.87 hours

Total man hours is overall length of the call (notification to last unit cleared) multiplied by the number of personnel on the call.