



## New Manchester Volunteer Fire Department

193 High Street  
Post Office Box 503  
New Manchester, WV 26056

(304) 564-4497

### CALL SUMMARY: 1/1/05 - 12/31/05

#### DEMOGRAPHICS:

**Coverage area:** Approx. 33 sq. mi.  
**Population:** Approx. 4800  
**Types of structures:** 1 High School, 1 Middle School, 1 Elementary School,  
1 multi-level apartment complex, multiple residential  
and commercial structures

#### CALL BREAKDOWN: 212 total calls

**FIRES:** 14

5 structure fires  
3 vehicle fires  
5 other fires  
0 exposure fires *(not included in total calls)*  
1 overheat / explosions

**RESCUE CALLS:** 112

94 First Responder / EMS  
17 Motor Vehicle Accidents  
1 Misc. Rescue or Rescue Standby

**HAZARDOUS CONDITIONS:** 7

**SERVICE CALLS:** 13

**GOOD INTENT CALLS:** 49

42 Cancelled calls  
7 Investigative calls

**SEVERE WEATHER CALLS:** 0

**FALSE ALARMS / FALSE CALLS:** 3

**MUTUAL AID RESPONSES:** 14

#### CALL STATISTICS: 1/1/05 - 12/31/05

**AVERAGE TURNOUT TIME:** 6 min, 37 sec

Turnout time is from when the call is dispatched until the first responding unit is enroute

**AVERAGE TRAVEL TIME:** 5 min, 26 sec

Travel time is from when the first unit is enroute until the time it arrives on-scene.

**AVERAGE RESPONSE TIME:** 12 min, 3 sec

Response time is the total time from dispatch to arrival on scene (turnout time + travel time)

**AVERAGE ON-SCENE TIME:** 32 min, 55 sec

On-scene time is total time from arrival until the last unit is back in service.

**AVERAGE NUMBER OF  
PERSONNEL PER CALL:** 5

**TOTAL MAN HOURS:** 752 hours, 2 min

Total man hours is overall length of the call (notification to last unit cleared) multiplied by the number of personnel on the call.